



Digital Gift Cards: Frequently Asked Questions

1. Can I send a digital gift card to myself?

Yes! Just enter your own email as the recipient email at the time of checkout. You can print the digital gift card or forward the digital gift card to any other intended recipient.

2. I want to gift my family or friends with a digital gift card. How do I send it to them?

You can email the digital gift card directly to your recipient upon checkout. Many people also print the digital gift card email and gift it in paper form, in addition to the email delivery.

3. I don't want to send my gift card until a particular date. Can delivery be scheduled or delayed?

Yes! Just note the delivery date you would like the digital gift card to arrive at the time of the order.

4. Do digital gift cards expire?

No, digital gift cards do not expire.

5. How is the digital gift card redeemed?

Digital gift cards are redeemed by scanning a barcode provided by email after your purchase.

6. Where can the digital gift card be used?

Please review the locations listed on the [homepage of the digital gift card](#) site. WEC-owned restaurants, businesses and lodging, including The Equestrian Hotel and The Riding Academy Hotel accept digital gift cards. Some exclusions may apply.

7. I really want to wrap and give a gift card as a gift. What are my options?

Digital gift cards are delivered to the recipient digitally by email. Many people choose to deliver the email to themselves in order to print out and physically gift the digital gift card to the recipient. Physical gift cards can also be purchased at select locations on-site in Ocala and Wilmington.

8. I lost my digital gift card! OR My digital gift card wasn't delivered! What should I do?

If you lost your digital gift card or can't find the email, don't worry! Our team can help. Email your order information to us at giftcards@wec.net. Gift cards can often be re-sent if not yet redeemed.

9. Can digital gift cards be forwarded?

Yes! Digital gift cards can be forwarded. Anyone you forward your digital gift card barcode will be able to redeem it.